

Recovery KYC Process

KYC Status: Verified

KYC Status Explanations ^

| KYC Status | Explanation of Status |
|-------------|--|
| Not Started | Please click the link to begin the KYC process. |
| Verified | Your documents have been processed and approved. If additional information is required, a member of our Support team will reach out. |
| Unverified | Your application failed KYC/AML checks and is currently Unverified. |
| Processing | Your application is currently under review, and will be completed shortly. |

KYC Original

STEP 1

Initiate Account Owner Authentication

STEP 2

Verify Identity of the Original FTX Account Owner

STEP 3

KYC

STEP 4

View Account Balances

Complete the Know Your Customer (KYC) process to verify the identity of the original FTX account owner. This step ensures that the account is compliant with regulations and helps to verify your identity.

KYC Process

Unverified

KYC Status Explanations

For purposes of validating identities and ensuring compliance, users are requested to follow the Know Your Customer (KYC) procedure. Please note that this procedure will be conducted through our third party partner, Sumsb. (Sumsb for retail, BitGo for institutional)

Before starting your KYC, we strongly recommend that you read the instructions below and as well as the support articles in "Verification".

Although part of this KYC process is automated (i.e. instant approval), due to the extremely high volume of customer claims, any KYC subject to manual review may take more than **30 business days**. Therefore, regardless of the KYC status, please proceed to Step 4 and Step 5 to view account balance and file a claim upon completion of your KYC documents upload.

Note that you should begin your KYC process by the Customer Bar Date of September 29, 2023, 4 PM United States Eastern Time ("Bar Date").

KYC September 25, 2024

STEP 1

Initiate Account Owner Authentication

STEP 2

Verify Identity of the Original FTX Account Owner

STEP 3

KYC

STEP 4

View Account Balances

STEP 5

View Your Proof of Claim Status

Complete the Know Your Customer (KYC) process to verify the identity of the original FTX account owner. This step ensures that the account is compliant with regulations and helps to verify your identity.

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Before starting your KYC, we strongly recommend that you read the instructions below and as well as the support articles in "[Verification](#)".

Although part of this KYC process is automated (i.e. instant approval), due to the extremely high volume of customer claims, any KYC subject to manual review may take more than **30 business days**. Therefore, regardless of the KYC status, please proceed to Step 4 and Step 5 to view account balance and file a claim upon completion of your KYC documents upload.

Note that you should begin your KYC process by the Customer Bar Date of September 29, 2023, 4 PM United States Eastern Time ("Bar Date").

The Kroll Portal will remain accessible after the Bar Date to amend or file a claim. Absent order from the U.S. Bankruptcy Court for the District of Delaware, any claims filed after the Bar Date will be considered late filed and may be disputed. KYC will also remain open for customers to complete and upload the requested documentation

KYC November 8, 2024

STEP 1

Initiate Account Owner Authentication

STEP 2

Verify Identity of the Original FTX Account Owner

STEP 3

KYC

STEP 4

View Account Balances

STEP 5

View Your Proof of Claim Status

Portfolio

Main Account

Total Customer Entitlement Claim \$8,190.65 USD

Balances

Deposits

Withdrawals

Positions

Fills

P2P Transfers

Airdrops

Balances

Show Quantities Show USD

| Coin | All Subaccounts Balance | Subaccount Balance |
|------------------------|-------------------------|--------------------|
| USD (USD) | 0.65 | 0.65 |
| ChainLink Token (LINK) | 1,205.49136 | 1,205.49136 |
| Dawn Protocol (DAWN) | 1 | 1 |
| TRON (TRX) | 1.000002 | 1.000002 |

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Account Balances